

# Year in Review

## 1

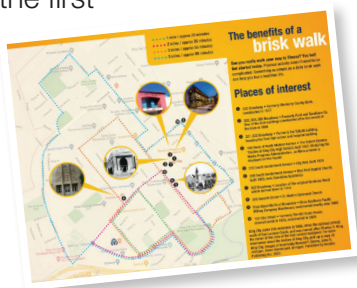
### Accomplishments

- Patient Financial Services reduced A/R by 4.5%.
- Finance implemented a new policy and procedure to organize and track leases.
- Health Information Management reduced the average Unbilled Coding (money we cannot collect) by 20%.
- Materials Management reduced supply costs 5.6%.
- A full-time break nurse position was created to strengthen the nursing team.
- Orthopedic surgical cases resumed, including total joint replacement which has brought much needed care back to the community.
- A flex waiver was obtained allowing expansion of Med/Surg and Swing Bed for patient care when required.
- We launched first 30-second ad in the new Soledad Movie Theater.



## 2 Vision

- The management team completed a Cultural Transformation course.
- Strategic planning took place in 2023 to establish a clear plan for 2024 and beyond.
- We developed the first King City Walking Map to merge establishing healthy habits with local history!



## 3 New Providers

A number of new hires were brought on board, adding to our talented medical team:

**Kaitlin Anderson, DNP**  
*Pediatric Primary Care*

**Thomas Bosshardt, MD**  
*General Surgery*

**Joaquin Charles, MD**  
*Family Medicine*

**Christine Chow, DO**  
*Pediatrics*

**Heidi Frembling, FNP, MSN**  
*Family Nurse Practitioner*


**Jocelyn Garcia, FNP**  
*Family Medicine*

**Victor Holmes, MD**  
*Ophthalmology*

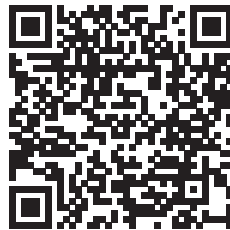
**Malavika Kulashekar, MD**  
*Family Medicine*

**Kenny Michioka, FNP, MSN**  
*Family Nurse Practitioner*

**Ruth Pedraza, MD**  
*Family Medicine*

...and our  MD videos generated more than 2000 views on social media.

Watch and subscribe here:



## 4 Advocacy

Alliance on Aging invited MMHS to be part of an advisory council on aging, to develop a consumer-driven action plan to address the social, medical, transportation, housing, and financial needs unique to the older adult and disabled populations of Monterey County.

## 5 Awards and Accolades

The King City Clinic received the HEIDIS Award of Excellence, in recognition of outstanding healthcare delivery.



The Purchasing Department received an IMPACT Standardization Program Participation Award from Vizient for cost saving programs.



Rena Salamacha and Mark Woolery were both recognized as "CEOs and CFOs to know" by *Beckers Hospital Review*.



Cal Hospital Compare published the very first Opioid Care Honor Roll — MMHS was recognized with the highest rating of "Superior Performance," implementing advanced, innovative opioid stewardship strategies.



Dr. Noah Hawthorne Emergency Department Medical Director received the *Brilliance in Leadership Award* for his work on the forefront of Emergency Medicine.



Youth Recovery Connections and Central Coast Overdose Prevention awarded Mee Memorial a grant for \$15,000 to help combat the opioid crisis.

